



3104 BATES LANE
FULTONDALE, AL 35068
205.731.3200

Alabama 811 is the first step in damage prevention safety to underground facilities. We are communication network established under Alabama Statute 37-15-5 to provide a toll-free telephone number for excavators, contractors, utility companies and the general public to call to request a location to be marked for underground lines prior to excavation activity. The Center is funded by the members who join the Center to receive notice of these future excavations and is a free service to the excavating community and homeowners. Alabama 811 members have stated that they have seen decrease in damages and an increase in awareness of safe excavation around their facilities as a result of their participation in the 811 program.

Attached is a membership packet that contains information about the Alabama 811's purpose and how it operates. Membership is obtained by:

- Completion of the Membership Application;
- Executing two copies of the legal contract utilized by Alabama 811. This requires a certificate of insurance or proof that the prospective member is self-insured for up to the amount as outlined in the enclosed Insurance Requirements (contracts will be sent after the Membership Application is received);
- Indicating your service area; and,
- Establishing form of communication for receipt of locate request notifications.

Membership costs are based on the number of locate requests that your company receives and possible communication costs based on the form of receiving protocol. The monthly fee will be based on the enclosed Rate Schedule. If you receive your locate requests via email or sign up for KorWeb as a way of receiving locate requests, there are no additional charges for requests transmitted to you.

Alabama 811 will need information indicating your service area. There are several options and guidelines on how we can receive this information. After we receive the database information, we will input this information into our software system and send you a verification copy as well as a copy of our Locate Requests Dispatch procedures which will explain how the locate requests are sent to your company based on your database information.

After reviewing this material, should you have any questions or interest in joining Alabama 811, please contact Gavin Doss at gdoss@al811.com or 205.731.3203.



Membership Benefits

Alabama 811 is a communication network that provides free access for excavators, utility companies and the general public to utilize to request a location to be marked for underground lines prior to excavation as required in Alabama Code §37-15. Alabama 811 is a 501(c) 6 not-for-profit organization and is funded by the members who join to receive notice of these future excavations. Membership costs are based on the number of notifications received each year as a percentage of the overall budget.

Membership Benefits:

Safety

- Reduces the risk of accidents from third party excavation damage
- Increases awareness of excavation activities in your area
- Protects equipment, employees and the general public

Service

- Prevents the interruption of vital utility services
- Membership in Alabama 811 meets the damage prevention program requirements of Alabama §37-15 for underground facility owners as well as federal requirements for specific facility owners

Savings

- Reduces the potential of damages to underground facilities. Some members have reported over 50% reduction in damages within their first year of membership.
- Saves time for excavator to have a single point of contact to reach the underground facility owners in the area of the proposed excavation
- Ability to use existing employees for other responsibilities
- Some members see reduction in insurance premiums due to participating in the state 811 program

Customer Service

- All Alabama 811 call center agents complete extensive training. They understand the importance of obtaining the required information for a locate request and the importance of ensuring the accuracy of all locate requests

Liability

- All locate requests are voice recorded
- Computer and voice tapes for locate requests are maintained by Alabama 811 for a minimum of three years for claims and litigation purposes

Reliability

- Alabama 811 has a generator power back-up as well as other disaster recovery plans to alleviate equipment down time
- Alabama 811 has working agreements with power and communication providers to minimize loss of service and quick recovery response

**ALABAMA 811
MEMBERSHIP APPLICATION**

Name of Organization _____
Name of Representative _____
Representative's Email _____
Organization's Address _____
Telephone Number _____ Fax Number _____

FACILITY INFORMATION

Type of Facilities:

- | | | |
|--|--|---|
| <input type="checkbox"/> Cable Television | <input type="checkbox"/> Electric | <input type="checkbox"/> Gas Distribution |
| <input type="checkbox"/> Gas Gathering | <input type="checkbox"/> Gas Interstate Pipeline | <input type="checkbox"/> Gas Transmission |
| <input type="checkbox"/> Long Distance Carrier | <input type="checkbox"/> Product Pipeline | <input type="checkbox"/> Sewer |
| <input type="checkbox"/> Telephone | <input type="checkbox"/> Water | <input type="checkbox"/> Water Gathering |
| <input type="checkbox"/> Other _____ | | |
-

COMMUNICATIONS RECEIVING INFORMATION

Check one type of Receiving Device: Email FTP KorWeb Ticket Management

Please complete all applicable questions for your type of receiving device:

Telephone Number and Contact Name _____

Email Address for Email Delivery _____

Would you like for the survey requests to be sent to the same receiving device? Yes _____ No _____

If different, please give receiver information _____

Would you like for the afterhours/emergency requests to be sent to the same receiving device?
Yes _____ No _____

If No please complete Emergency Information section

Please check if you would like to have after hour emergency request called to you directly.

Please check if you DO NOT want after hour emergency called to you if request is placed by your company.

Do you want to receive copies of locate requests that your company calls in? Yes _____ No _____

NOTE: There is a per call charge for emergency callouts after hours and weekend.

EMERGENCY INFORMATION

Emergency Contacts for After Hours and Weekend Calls (If different than normal receiving location)
Please check all that apply

Email _____

Fax _____

Telephone (name & number) _____
If no answer
2nd Telephone Contact _____

May this information be provided to our callers _____ Yes _____ No

SERVICE AREA INFORMATION

Authorized Contact Person for Service Area Updates _____

Service Area Contact's Address _____

Service Area Contact's Email Address _____

Telephone Number _____

BILLING INFORMATION

Contact Person for Billing _____

Billing Address _____

Telephone Number _____

If you would like your invoices emailed rather than mailed, please provide email address _____

COMPANY INFORMATION

Please indicate the normal business hours for your company.

Monday _____

Tuesday _____

Wednesday _____

Thursday _____

Friday _____

Saturday _____

Sunday _____

Insurance Coverage _____ Certificate of Insurance _____ Self-insured
Please send copy of Certificate of Insurance or letter stating your company is Self-insured

GENERAL MEMBER RATE SCHEDULE

There is a one-time initial fee of \$30.00 for the establishment of the General Member's membership and database. This will be billed on the first month billing after a membership is activated.

The General Member rate will be based on the proposed Alabama 811's budget for the upcoming year, less the amount funded by the Principle Members, divided by the total transmissions for all General Members for the previous twelve (12) month transmissions.

Billing for an upcoming year, excluding communication costs*, will be determined in advance. Members will have the option to pay their billing annually, semi-annually or in equal monthly payments. If annual or semi-annual payments are desired, the payment will be due at the beginning of the billing period. Members whose billing totals less than \$1,000.00 will be required to pay annually.

Members who receive less than approximately 500 transmissions annually will be billed at a base monthly rate of \$35/month or \$420/annually plus any applicable communication costs *. The actual qualifying number of transmissions is based on each year's budget and total transmissions.

Communication Costs:

Email, printer or software delivery:	No Additional Charge
Facsimile machine delivery:	First 50 transmissions per month - No Additional Charge 51 and over per month - 10¢ per transmission

New Members:

New members who join the Alabama 811 during a calendar year will be billed monthly for the remainder of the year based on the current General Member rate. For new member billing, the rate will be calculated on a per transmission rate, which is .75 per transmission for 2019. Members will be billed for their *actual* number of transmissions delivered for that month, with a minimum of \$35/month, plus any applicable communication costs *.

Each year at the time when the new per transmission rate is being calculated for the upcoming year, if a member, who activated membership during the previous year, has six (6) months or more ticket transmission history with Alabama 811, the annual number of transmissions will be projected to a twelve (12) month total based on the member's past history. If a member, who activated membership during the previous year, has less than six (6) months of transmission history, they will continue to be billed as a new member.

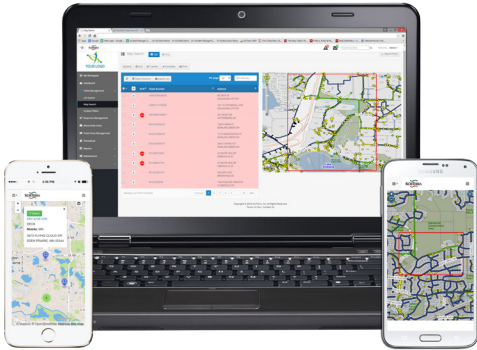
Insurance Requirements

All members of Alabama 811 shall maintain insurance of the types and in the amounts normally maintained by those engaged in the Alabama 811's member's business or occupation, but in any event not less than the following:

Comprehensive General Liability (including broad Form contractual liability)	\$1,000,000 per occurrence
Workers Compensation	Statutory limits
Employers Liability	\$500,000 per occurrence
Automotive Liability (for owned, non-owned and hired vehicles)	\$1,000,000 combined single limit bodily injury and property damage

Your Partners in Damage Prevention

Alabama 811 has partnered with KorTerra to provide KorWeb - the industry's most trusted web-based ticket management system to you for FREE!



With KorWeb, members receive a powerful tool to help them increase efficiency in locating and ticket management, while cutting costs by eliminating unnecessary manual processes. All information is processed and stored electronically, eliminating the need for paper tickets and enabling you to access past ticket information at any time without having to contact the One Call Center.

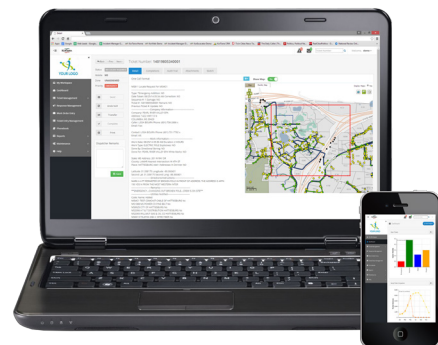


Receive KorTerra's KorWeb for FREE

All Alabama 811 Members can receive KorTerra's KorWeb, the industry's very best web-based ticket management software, for FREE!

What You Can Do

- * Eliminate fax transmission
- * Eliminate paper locate tickets
- * Increase on-time locate completion
- * Eliminate all paper tickets & storage costs
- * Robust reporting



KORWEB IS AVAILABLE WHEREVER YOU (AND YOUR SMART PHONE OR TABLET) GO!

Contact KorTerra for a Demonstration Today!

www.korterra.com | 952.368.1911 | sales@korterra.com